

TERMS and CONDITIONS

About us

Please refer to <http://www.laptopaccessories.co.za/index.php>

Use of Site

You may only use this site to browse the content, make legitimate purchases and shall not use this site for any other purposes, including without limitation, to make any speculative, false or fraudulent purchase. This site and the content provided in this site may not be copied, reproduced, republished, uploaded, posted, transmitted or distributed. 'Deep-linking', 'embedding' or using analogous technology is strictly prohibited. Unauthorized use of this site and/or the materials contained on this site may violate applicable copyright, trademark or other intellectual property laws or other laws.

Disclaimer of Warranty

The contents of this site are provided "as is" without warranty of any kind, either expressed or implied, including but not limited to warranties of merchantability, fitness for a purpose and non-infringement.

The owner of this site, the authors of these contents and in general anybody connected to this site in any way, from now on collectively called "Laptop Accessories", assume no responsibility for errors or omissions in these contents.

Laptop Accessories further do not warrant, guarantee or make any representation regarding the safety, reliability, accuracy, correctness or completeness of these contents. Laptop Accessories shall not be liable for any direct, indirect, general, special, incidental or consequential damages (including -without limitation- data loss, lost revenues and lost profit) which may result from the inability to use or the correct or incorrect use, abuse, or misuse of these contents, even if Laptop Accessories have been informed of the possibilities of such damages. Laptop Accessories cannot assume any obligation or responsibility.

The use of these contents is forbidden in those places where the law does not allow this disclaimer to take full effect.

Our Rights

We reserve the right to:

1. Modify or withdraw, temporarily or permanently, the Website (or any part of) with or without notice to you and you confirm that we shall not be liable to you or any third party for any modification to or withdrawal of the Website; and/or
2. Change these Conditions from time to time, and your continued use of the Website (or any part of) following such change shall be deemed to be your acceptance of such change. It is your responsibility to check regularly to determine whether the Conditions have been changed. If you do not agree to any change to the Conditions then you must immediately stop using the Website.
3. We will use our reasonable endeavours to maintain the Website. The Website is subject to

TERMS and CONDITIONS - continue

change from time to time. You will not be eligible for any compensation because you cannot use any part of the Website or because of a failure, suspension or withdrawal of all or part of the Website due to circumstances beyond our control.

Privacy Policy

We are committed to protecting your privacy. This privacy policy applies to all the web pages related to this website.

All the information gathered in the online forms on the website is used to personally identify users that subscribe to this service. The information will not be used for anything other than what is stated in the Terms & Conditions of use for this service. None of the information will be sold or made available to anyone.

The Site may collect certain information about your visit, such as the name of the Internet service provider and the Internet Protocol (IP) address through which you access the Internet; the date and time you access the Site; the pages that you access while at the Site and the Internet address of the Web site from which you linked directly to our site. This information is used to help improve the Site, analyze trends, and administer the Site.

We may need to change this policy from time to time in order to address new issues and reflect changes on our site. We will post those changes here so that you will always know what information we gather, how we might use that information, and whether we will disclose that information to anyone. Please refer back to this policy regularly. If you have any questions or concerns about our privacy policy, please send us an E-mail.

By using this website, you signify your acceptance of our Privacy Policy. If you do not agree to this policy, please do not use our site. Your continued use of the website following the posting of changes to these terms will mean that you accept those changes.

Cookie/Tracking Technology

The Site may use cookie and tracking technology depending on the features offered. Cookie and tracking technology are useful for gathering information such as browser type and operating system, tracking the number of visitors to the Site, and understanding how visitors use the Site. Cookies can also help customize the Site for visitors. Personal information cannot be collected via cookies and other tracking technology; however, if you previously provided personally identifiable information, cookies may be tied to such information. Aggregate cookie and tracking information may be shared with third parties.

Third Party Links

In an attempt to provide increased value to our Users, we may provide links to other websites or resources. You acknowledge and agree that we are not responsible for the availability of such external sites or resources, and do not endorse and are not responsible or liable, directly or indirectly, for the privacy practices or the content (including misrepresentative or defamatory content) of such websites, including (without limitation) any advertising, products or other materials or services on or available from such websites or resources, nor for any damage, loss or offence caused or alleged to be caused by, or in connection with, the use of or reliance on any such content, goods or services available on such external sites or resources.

TERMS and CONDITIONS - continue

Product availability

Lead time is dependent on stock availability. Should we have stock available, orders will be dispatched the same day provided payment is validated/received before 1400 hours.

Should the product not be in stock please allow 10 working days plus freight transit time. This will allow for manufacturing and delivery to our warehouse.

Every effort is made to effect shipment of your order timeously however unforeseen circumstances may cause delays. Should we be faced with such an occurrence Jack Bones Jeans CC will contact you via email and provide a revised shipping schedule.

Delivery Policy

When you click to make a purchase with us legal obligations arise and your right to refund of monies charged to your credit card or paid in any other way agreed by us, are limited by our terms & conditions. You must not make any purchase through this site unless you understand and agree all our terms and conditions. Once payment is made for the purchase, it is deemed that you have read and understood the terms and conditions for such purchase. If you have any queries please contact us before making any purchase for any service through this website.

S & H Statement

Please refer to http://www.laptopaccessories.co.za/4_Ordering_Info2-S_and_H.php

Order processing will not begin until we receive a confirmed order and full payment.

Refunds/Returns Policy

Return Policy

From 1st Feb 2010 all goods carry 1 year warranty from date of purchase. The goods are assumed to be received in good order after purchase. Replacement of faulty goods will only be allowed within valid guarantee or warranty period.

All faulty goods returned for replacement shall take 3 working days for testing and examination. It will then be approved once the inspection process of the goods is complete.

All replacement will have warranty continued from the date of original purchase until expired.

10% handling fee will not be charged to the customer for the replacement of incorrect goods purchase but strictly within 7 days of purchase. It will be charged if report after 8 days. Inspection on the condition of the returned goods will be done immediately before replacement. The returned goods shall not be defective in any way, still in their original saleable condition and packaging supplied by Laptop Accessories and accompanied by the original invoice.

TERMS and CONDITIONS - continue

This warranty will no longer be valid and replacement will not be allowed: If the goods returned have been damaged by the accident, abuse, misuse, fire, theft or misapplication etc; if the goods have been disassembled or modified without any written permission from Laptop Accessories; or if any laptop accessories' warranty sticker has been removed or damaged.

The goods remain the property of the company until such time as they have been paid for in full. The company reserves the right to use all legal resources available to the company to have the goods returned if any amount due by the customer is unpaid. Interest will be considered to accrue on overdue amounts.

The shipping cost paid when we originally delivered the goods is not refundable, and we will not pay for the shipping cost of sending the goods back for exchange and delivering again to the customer, unless there is a proof that goods were incorrectly supplied by laptop accessories due to negligence.

Please always think twice before ordering a LCD Screen, It might not be working in your laptop due to the compatibility. We will not be held responsible for cost involved of the exchanging afterwards.

If your goods have been damaged in transit, please retain the packaging and inform us within 3 days after receiving the goods (The date you have signed the waybill will be defined as the first day). Any damage report after 3 days will be considered caused by the client.

There will be no exchange allowed after 15 days of purchase.

Refund Policy

Goods return for refund will only be approved if all of the following conditions apply:

Laptop Accessories' LA warranty sticker on the goods should not be removed, damaged nor modified without Laptop Accessories' permission.

Three working days of examination on the returned goods will be taken to identify whether they are still in perfect working condition without any damage caused by the customer before the refund will be approved. Refund will be transferred accordingly into dedicated account once examination has complete.

80% of purchase value will be qualified for refund if the goods are returned strictly within 7 days after purchase and still in the original packaging.

70% of purchase value will be qualified for refund if the goods are returned after 8 days but less than 14 days after purchase and still in the original packaging,

There will be no refund allowed for returning after 15 days of purchase.

The cost of shipping is not refundable.

The date of purchase will be counted as the first day of purchase.

Refund and exchange shall only be considered if the original invoice is accompanied.

TERMS and CONDITIONS - continue

Payment Options and Pricing

All transactions will be processed in South African Rands (ZAR).

Laptop Accessories endeavours to offer you competitive prices on current products; you're total order price will include the price of the purchase plus any applicable sales tax and shipping charges (on the day of shipping).

Laptop Accessories reserves the right to change pricing at any time without prior notice.

Should Laptop Accessories reduce it's price on any shipped products within 10 working days of shipment, you may contact us and request a refund of the difference between the price you were charged and the reduced selling price. To receive the refund you must contact us within 15 days of invoice.

Credit Card

We accept MasterCard and Visa credit cards. If you do not have a credit card please utilise one of the other payment options, or simply log off and return to the site at a later time to complete your order. All of your order details will be saved online under in the Your Account section available for use whenever you're ready! Sorry for the inconvenience.

EFT (Electronic Fund Transfer)

One of the most widely used ways of sending money online. Once you have added enough items to your shopping cart, proceed to "Checkout" and follow the order processing instructions. Select the option to pay via EFT. You will then have to load Laptop Accessories as a beneficiary on your internet banking and use the unique order number in the reference line for your payment. This should ensure speedy processing and delivery of your selected products.

Banking Details:

Bank : Standard Bank
Branch : Greenstone
Branch No. : 016342
Account Name : Laptop Accessories
Account No. : 421693002
Account Type : Cheque

Direct Deposit

You may pay for your products through a direct deposit. It's exactly the same as doing an EFT payment, except you'll have to go into your bank and physically make your direct deposit there. Please fax through your deposit slip to us on (011) 609-9411 to ensure your payment is confirmed and order shipped as quickly as possible.

TERMS and CONDITIONS - continue

Banking Details:

Bank : Standard Bank
Branch : Greenstone
Branch No. : 016342
Account Name : Laptop Accessories
Account No. : 421693002
Account Type : Cheque

For more information about how to order, special order requirements and other payment options, please contact our Support Team on Fax (011) 609-9411 or email info@laptopaccessories.co.za.

Security Policy

1. Virtual Card Services process all credit card transactions. All credit card transactions are 128 bit Secure Socket Layers (SSL) encrypted. The company registration documents and the site's registered domain name are checked and verified by Thawte, ensuring the cardholder and merchant that nobody can impersonate VCS to obtain confidential information.
2. Virtual Card Services is committed to providing secure online services. All encryption complies with international standards. Encryption is used to protect the transmission of personal information when completing online transactions. Virtual Card Services Internet servers are protected by firewalls and intrusion detection systems.
3. The Merchant does not have access to credit details.
4. Virtual Card Services continually reviews and enhances its security in line with technological changes.

Monitoring

We have the right, but not the obligation, to monitor any activity and content associated with the Website. We may investigate any reported violation of these Conditions or complaints and take any action that we deem appropriate (which may include, but is not limited to, issuing warnings, suspending, terminating or attaching conditions to your access and/or removing any materials from the Website).

Law

The Conditions will be exclusively governed by and construed in accordance with the laws of South Africa whose Courts will have exclusive jurisdiction in any dispute, save that we have the right, at our sole discretion, to commence and pursue proceedings in alternative jurisdictions.

Updating of these Terms and Conditions

We reserve the right to change, modify, add to or remove from portions or the whole of these Terms and Conditions from time to time. Changes to these Terms and Conditions will become effective upon such changes being posted to this Website. It is the User's obligation to

TERMS and CONDITIONS - continue

periodically check these Terms and Conditions at the Website for changes or updates. The User's continued use of this Website following the posting of changes or updates will be considered notice of the User's acceptance to abide by and be bound by these Terms and Conditions, including such changes or updates.

Consent

I understand that all the designs and trademarks are registered to Laptop Accessories and hereby accept the terms and conditions. I undertake not to copy/duplicate the trademarks and designs directly or indirectly in anyway and understand the legal implications thereof. Should I be found to be in violation of this agreement I understand that I will be held liable for all legal costs incurred by Laptop Accessories for any civil action or any legal action deemed necessary against me.

Contact Details

Physical address: 126 Van Riebeeck Avenue, Edenveale. Johannesburg 1610

Email address: complaints@laptopaccessories.co.za

Phone numbers: 0116093026

Fax numbers: 0116099411